



Presentation of the future CTI's system to assure the traceability of evaluation documents

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Problems encountered in CTI system

- The external review of CTI put in evidence problems linked to the Supply Chain Management of the accreditation files
- A lack of transparency results of these losses of paper files, of the communication of the names of the expert
- At the end of the process, communication of the decision concerning accreditation is too long
- The CTI had the need to complete quickly a new quality assurance system

Benchmarking of the others agencies

- The first step has been to go on the web site of the others european agencies to see how they manage the traceability of files and decision
- Very often the internal quality assurance system is very developped concerning support function or management function
- Very few indication exist concerning how the process of arrival of files is realised and how the logistic process of dispatching and evaluation is realised

What is important for traceability

- The files must be clearly identified from the moment they arrive in evaluation system to the moment when the higher education institution receives the decision
- There must not be too much unexpected files that could delay the process
- All the agent concerned by the process must be able to access to the state of the file at each moment

The internal quality system that will be put in place

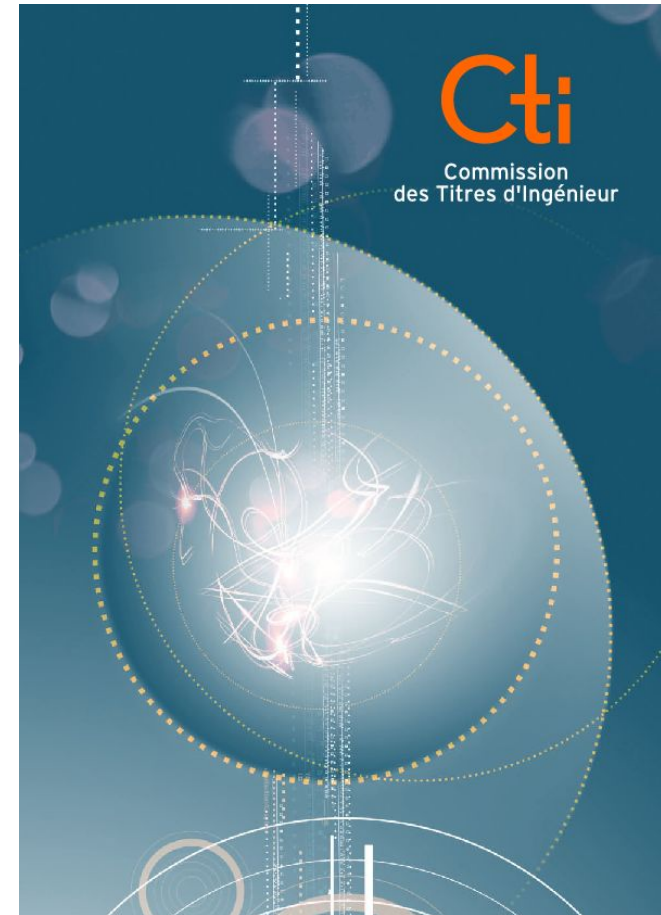
- The specificity of CTI is that very few people are involved in administrative tasks : an automated system must be realised
- There is a periodic evaluation (six years) and others ones
- We decided to focus on the description of arrival, planification and evaluation and to define support and management at the end
- With the software Visio we have realised a cartography of the process

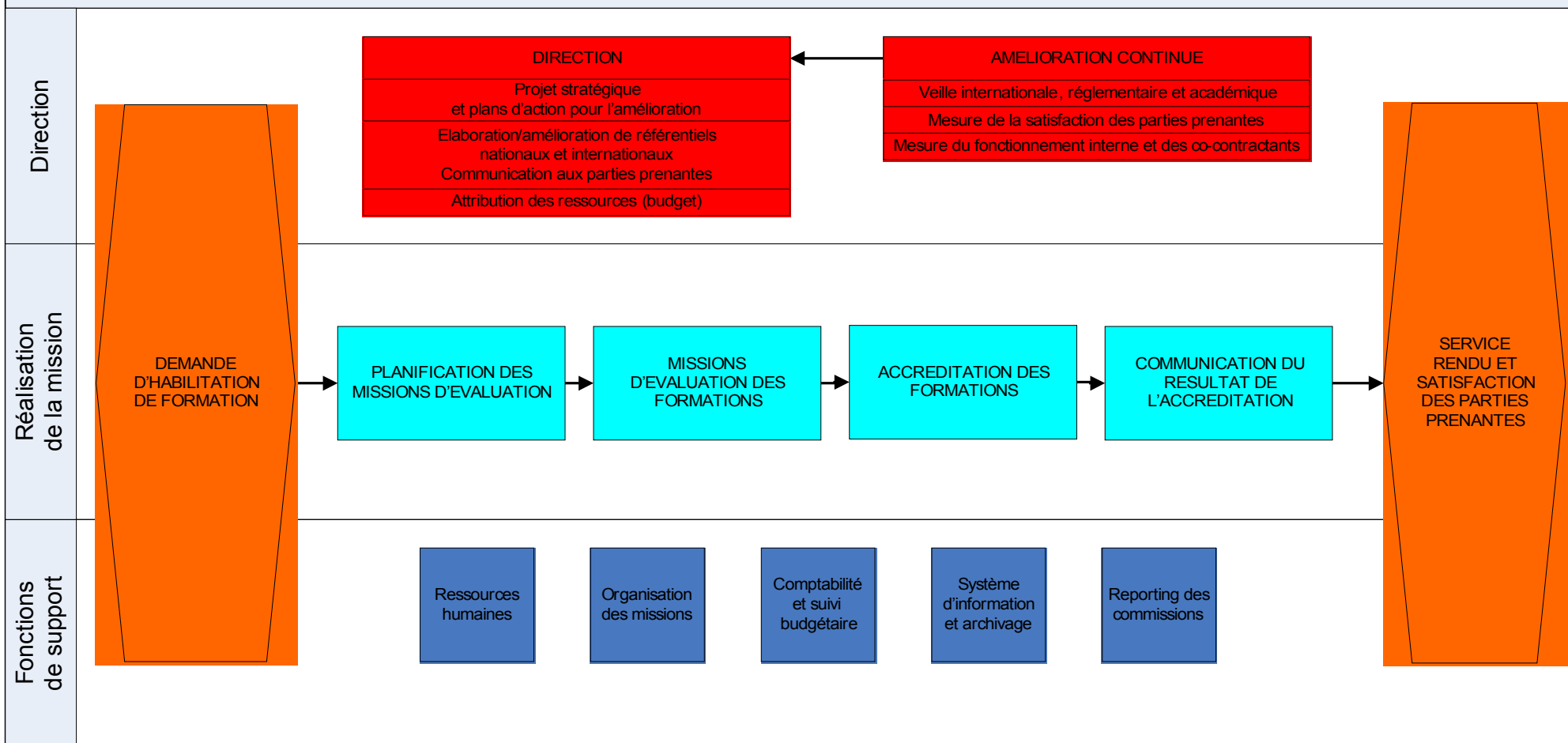
Practical point to be achieved

- A collaborative web site including a data base of all previous decision of evaluation
- An automatic indexation of the institutions (code RNE) of the programs and of all the documents related
- A new phase of study of files or demands recevability
- A publication of decision on the web site

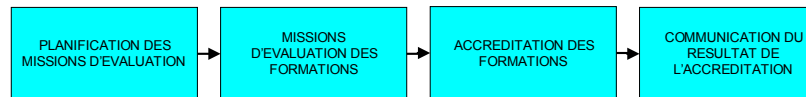
Conclusion

All this should be put
in place in june 2009

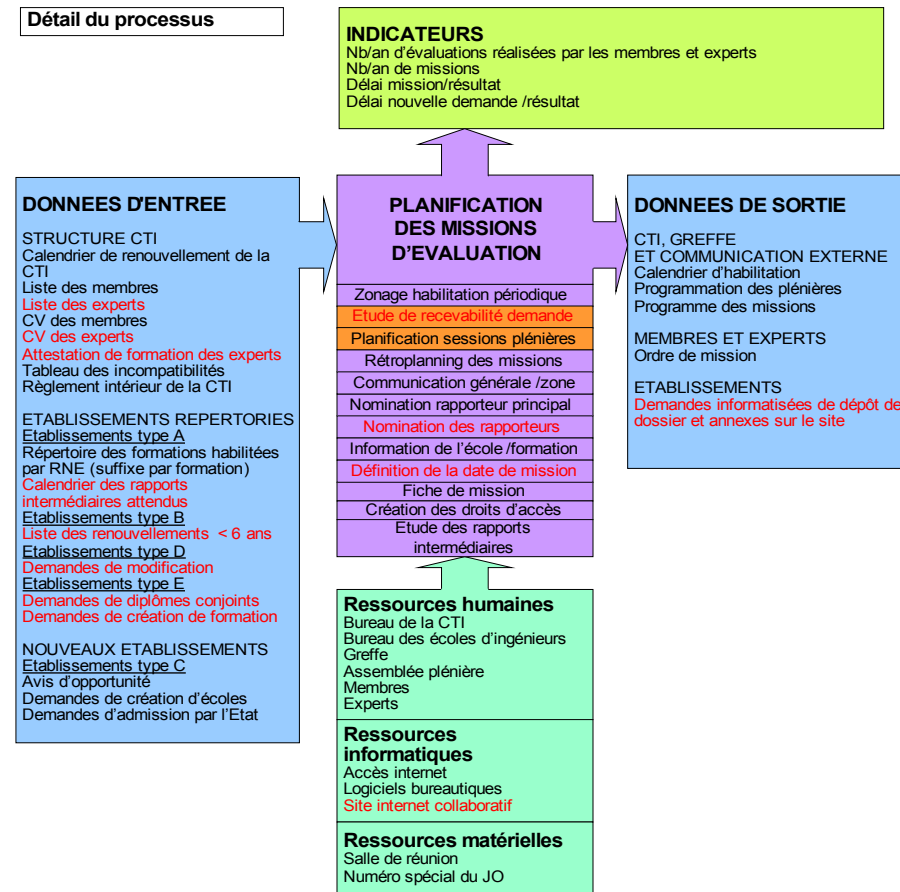




Contexte du processus



Détail du processus



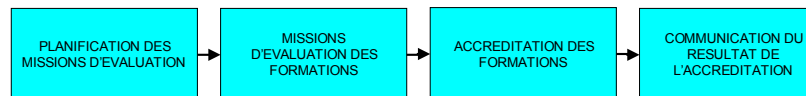
PROCESSUS PLANIFICATION DES MISSIONS D'EVALUATION

Rédacteur CQ
Approbateur

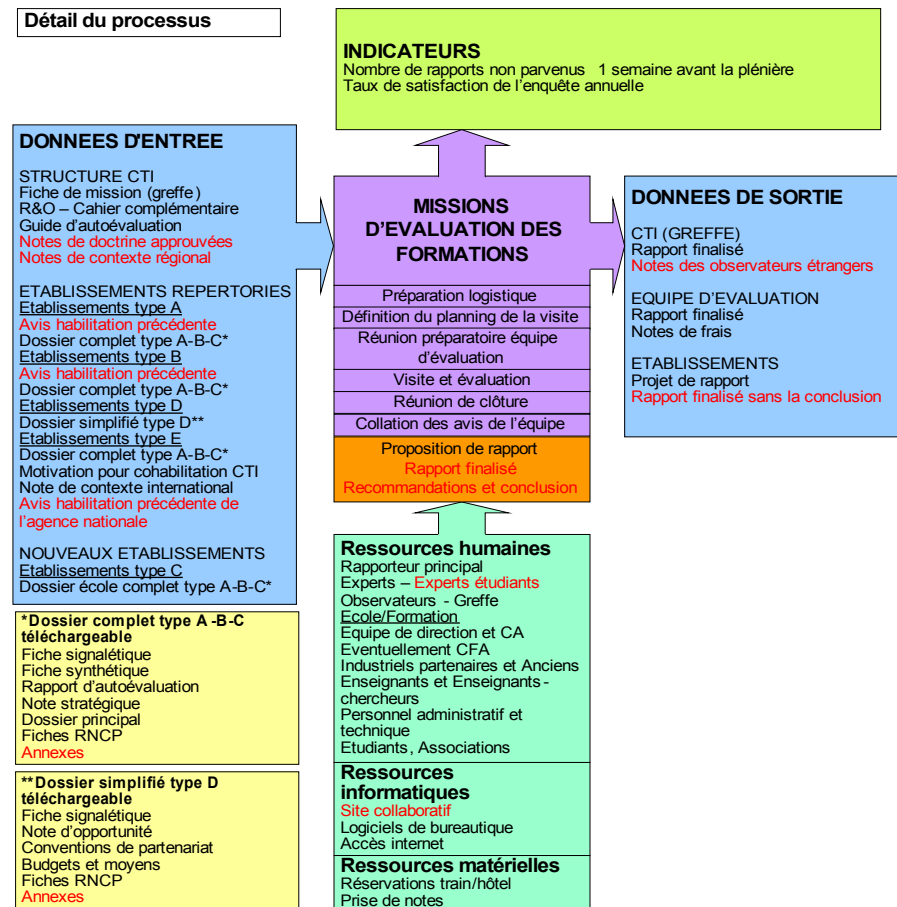
02/04/2008
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Contexte du processus



Détail du processus



PROCESSUS MISSIONS D'EVALUATION DES FORMATIONS

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 Approbateur

10/04/2008
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